

Letter of Agency Customer Instructions:

New Customers:

If you are *not* a *current* SouthernLINC customer, please sign up for SouthernLINC service by visiting your local SouthernLINC Sales location, or call **(800) 818-LINC, (1800-818-5462)**, for assistance.

Current Customers:

If you are a *current* SouthernLINC customer, please follow these steps:

- ❖ *Completely* fill out the information requested on the Letter of Agency
- ❖ Sign and date the Letter of Agency
- ❖ Fax a copy of the signed Letter of Agency along with your most recent wireless or wireline billing statement (which includes the applicable phone number to be ported to SouthernLINC) to SouthernLINC at **(888) 800-3850**
- ❖ Keep a copy of the signed Letter of Agency for your records.

LETTER OF AGENCY

(Porting Number to SouthernLINC)

To: Telecommunications Carriers (including, without limitation, Wireless Carriers) and Consultants:

1. Grant of Agency Authority. This letter authorizes SouthernLINC (as defined below) to act as our agent for purposes of ordering changes in our telecommunications and related service(s). This authorization includes, without limitation, the removal, addition to, or rearrangement of local, intraLATA toll, wireless and/or long distance telecommunications service(s), including interstate, international and access services, associated with the telecommunications services.

2. Changes in Primary Carriers. This letter also authorizes SouthernLINC, consistent with the above general authorization and applicable FCC requirements, to act as our agent to change our primary carrier from our current service provider ("Former Provider") for each of the telephone numbers listed on this form and any supplement to this letter. We understand that only one telecommunications carrier may be designated as our primary wireless carrier for any one telephone number. We further understand that any primary carrier change made on our behalf may involve the imposition of a charge that we are responsible for paying. We understand that we are selecting SouthernLINC to provide wireless services and to be our primary wireless carrier. We also understand that we are still responsible to our Former Provider for any accrued, but unpaid, charges, including without limitation any early termination fees, for which SouthernLINC assumes no responsibility.

3. SouthernLINC Defined. For purposes of this authorization, **SouthernLINC** is defined as Southern Communications Services, Inc. d/b/a SouthernLINC Wireless.

4. Releases. You are hereby released from any and all liability for making pertinent information available to Southern LINC and for following SouthernLINC's instructions with respect to any changes to the undersigned's telecommunications service. You are requested to release to SouthernLINC any customer proprietary network information concerning our services as SouthernLINC may require in connection with its furnishing of services to us. You may deal directly with SouthernLINC on all matters pertaining to our telecommunications service and you should follow SouthernLINC's instructions with respect thereto. This authorization will remain in effect until modified or rescinded in writing by the undersigned.

5. Signature Authority. The signatory for the customer represents and warrants that she or he is such customer's duly authorized representative and has the authority to sign this letter on behalf of such customer. We agree that copied, faxed, scanned or other duplicate or electronic images of this letter, once signed by us, will be deemed for all purposes to be a "writing" and an "original".

SouthernLINC Information:

Customer Name: _____ **Date:** _____

Master Account Number: _____ **Access Code:** _____

Authorized Signature: _____

Porting Information:

Existing Carrier Name: _____

Porting Account #: _____

Password/PIN (if applicable): _____

Bill Name/Business Name: _____

Billing Address: _____

SoLINC Phone #(s): () _____ ; () _____ ; () _____

Porting Number(s): () _____ ; () _____ ; () _____

**Attach Supplement for any Additional Telephone Numbers*