



Linc LTE Tip Sheet

Software Update – Android Oreo

Learn:

Android O is required for migration to Linc MCPTT.

Get:

For the Sonim XP8:

1. Check the software version by going to Settings>System> About Phone>Build Number. (If you do not see "System" as an option in your Settings, choose About Phone and scroll to Build Number.) If the Build Number is (8A.04-10.8.1.0-26.24.00) or (8A.04-12.8.1.0-26.28.00), no action is needed. If the Build Number does not end in 24.00 or 28.00, follow steps 2-8 to update the device software to Android O.
2. Connect to Wi-Fi.
3. From the Phone's Settings Menu go to About Phone > Software Update.
4. Select Check for Updates and then select OK when the update is found.
5. Wait for the software download and software installation to complete.
6. Select Reboot, then OK to complete the update.
7. Select Ok to the Update Complete message once the phone powers up.
8. Verify the new software version by going to Settings > System> About Phone > Build Number (8A.04-10.8.1.0-26.24.00) or (8A.04-12.8.1.0-26.28.00).

For the Sonim XP5S:

1. Check the software version by going to Settings>Systems>About Phone>Build Number. (If you do not see "System" as an option in your Settings, choose About Phone and scroll to Build Number.) If the Build Number is (5SA.0.2-08-8.1.0-26.16.00), no action is needed. If the Build Number does not end in 16.00, follow steps 2-8 to update the device software to Android O.
2. Connect to Wi-Fi.
3. From the Phone's Settings Menu go to About Phone > Software Update.
4. Select Check for Updates.
5. Select OK and wait for the software download to complete.
6. Select Install and wait for the software installation to complete.
7. Select Ok.
8. Verify the new software version by going to Settings > System> About Phone> Build Number (5SA.0.2-08-8.1.0-26.16.00).

Support:

For more detailed information and instructions, visit the [Critical Linc Knowledge Center](#) or contact Customer Solutions at 1-800-406-0151.